



Exploring Hospitality Management: For Hospitality Workers wanting a Management Job

Stephen Sawyers

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An Introduction to Hospitality Management written in a truly different manner. Pick the book up and read it from cover to cover. No worrying references or confusing words.

By the way - I am Sawyers the Duty Manager (D.M.). My colleagues are Jasmine - The Supervisor; Mario - The Head of Department (H.O.D.); Raphael - The Operations Manager (Ops.) and Min - our General Manager (G.M.). We have all worked together for quite a while now and I think we know what we are doing. Why don't you let me know?

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