



Computer Service and Repair: A Guide to Upgrading, Configuring, Troubleshooting, and Networking Personal Computers, Instructor's Manual

Richard M. Roberts

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Presents the most up-to-date information in the rapidly changing world of computers and their software. Preparation for the CompTIA A+ Certification Exams is emphasized throughout the textbook. This textbook meets the requirements of the CompTIA Authorized Quality Curriculum Program, covering all objectives of the A+ Certification Exams. Most chapters open with descriptions of A+ Key Points, which identify chapter content that is likely to be represented on the examination. A+ Notes are used wherever appropriate in the text to highlight specific areas for exam preparation. At the end of most chapters, students take a 10-question quiz consisting of sample A+ exam items relating to the chapter content. A complete chapter of the textbook is devoted to CompTIA A+ exam preparation.

The Instructor's Manual provides numerous instructional resources that support each chapter of the textbook including teaching strategies, test masters, answer keys, introductory activities, reproducible masters, and additional resources. All of the resources for teaching each chapter are conveniently grouped together.

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