



Creating the New American Hospital: A Time for Greatness

V. Clayton Sherman

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Creating the New American Hospital: A Time for Greatness V. Clayton Sherman
Transforming the American Hospital

Provides an exciting, values-centered approach to leading organizational change that produces rapid and lasting results.

--Coyla Anderson, executive vice president, operations, Holy Cross Health System

At a time when the health care industry is going through a crisis--closures, layoffs, soaring costs, dissatisfied customers, and increased turnover--some hospitals have dramatically improved quality, productivity, and profitability. How?

They have met the challenges of operating in today's health care environment through a complete, revolutionary transformation in how hospitals are managed. This book offers health care leaders an in-depth picture of how this new hospital operates and presents detailed, proven guidance for undertaking the transition.

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